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EXECUTIVE SECRETARY

September 13, 1999

David Waddell  
Executive Secretary  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243

Via Hand Delivery

RE: Petition for Arbitration by ITCDeltaCom Communications, Inc. with BellSouth  
Telecommunications, Inc., Pursuant to the Telecommunications Act of 1996; Docket No.  
99-00430

Dear David:

Enclosed for filing is the original and 13 copies of the Amended Joint Matrix.

Sincerely,



H. LaDon Baltimore  
LDB/dcg  
Enclosures  
cc: Guy Hicks, Esq.

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**ITC^DeltaCom TN Arbitration  
Amended Joint Matrix**

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OFFICE OF THE  
EXECUTIVE SECRETARY

1. Issue 2(a)(v): Issue CLOSED
2. Issue 2(b)(iii): definitions of the 3 UNE rates to be furnished in testimony. The 3 UNEs are: 1) loop/port combination, 2) loop/transport UNE combination, & 3) loop UNE connected to access transport.
3. Issue 2(c)(i): ITC^DeltaCom needs testing of NXX codes for the initial activation of NXX codes and ongoing testing. In order to provide a quality service to our customers, we need the same capability that BellSouth has to test NXX codes. Currently, ITC^DeltaCom is waiting for BellSouth to respond to its latest proposal to settle this matter.
4. Issue 2(c)(iii): TRA staff to provide wording.
5. Issue 2(c)(iv): In our existing agreement, the parties voluntarily agree that if a party delays a cut over, that party has to pay the reasonable labor costs of the other party. ITC^DeltaCom merely wants to continue this language into the new agreement. This provision is designed to encourage both parties to meet scheduled cut over dates, which benefits the consumer.
6. Issue 2(c)(x): Issue CLOSED
7. Issue 2(c)(ix): This issue has been CLOSED by ITC^DeltaCom.
8. Issue 2(d): Issue CLOSED.
9. Issue 3: ITC^DeltaCom does not oppose consolidation of this issue in our hearing w/ ICG. BST has proposed combining all of both arbitrations.
10. Issue 3(m): BellSouth should be required to provide ITC^DeltaCom with an electronic interface which provides access to BellSouth's maintenance systems and databases in order to allow ITC^DeltaCom's maintenance personnel and customer service representatives to enter a new customer trouble ticket into the BellSouth maintenance system, retrieve and track the current status of ITC^DeltaCom repair tickets with access to the estimated time to repair, initiate a technician dispatch, receive timely notification if a repair technician is unable or anticipates being unable to meet a scheduled repair, retrieve a list of itemized time and material charges at the time of ticket closure, provide test results, and electronically notify ITC^DeltaCom when the trouble is cleared. This information is required in order for ITC^DeltaCom to track the resolution of its customers' troubles and to be able to inform ITC^DeltaCom customers of the status of their

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repair. Without this information, ITC^DeltaCom can not provide the level of service which our customers expect us to provide.

11. Issue 4(c): Issue CLOSED

12. Issue 5: TRA staff to provide wording

13. Issue 6(b): To be furnished in testimony.

14. Issue 7(b)(ii): Meet Point Billing: ITC^DeltaCom position - file in state tariffs; BST position - ITC^DeltaCom should file NECA tariffs.